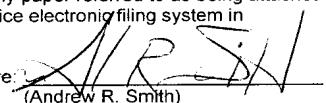


I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4).

Dated: September 12, 2008

Signature:



(Andrew R. Smith)

Docket No.: 29516/38347
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Terry Hamer

Application No.: 10/675,431

Confirmation No.: 6194

Filed: September 30, 2003

Art Unit: 2161

For: MANAGING CHANGES IN A
RELATIONSHIP MANAGEMENT SYSTEM

Examiner: Chelcie L. Daye

AMENDMENT IN RESPONSE TO APRIL 29, 2008 FINAL OFFICE ACTION ACCOMPANYING A REQUEST FOR CONTINUED EXAMINATION UNDER 37 CFR 1.114

MS RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

INTRODUCTORY COMMENTS

This paper responds to the final Office action dated April 29, 2008 for the above-identified U.S. patent application. This response is being timely filed, as it is accompanied by a two-month extension of time and the required fee of \$460.00. A Request for Continued Examination and fee of \$810.00 is also filed herewith. Please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 14 of this paper.